



Why you should choose Cox Business Internet service

If your business is looking for a cost-effective, broadband data solution that's fast and reliable, look to Cox Business Internet.SM With a full range of bandwidth speeds and prices available, Cox Business Internet service can be designed to fit the specific needs of your business and help you operate with greater efficiency in all your data communications.

Whether you're a small, growing business or a large, established enterprise, Cox Business Internet can help you communicate, research, download and transfer data with confidence and ease. Our experience in many industries — from retail and financial to healthcare, government and more — gives us proven expertise in a wide range of specific applications. And we offer a host of business-grade features, from Anti-Spam/Anti-Virus protection, and a choice of either Dynamic or Static IPs, to the ability to support up to 64 routable IP addresses, business-class e-mail, and many more. So if you need to host a server, upload or download large files, connect remote offices and employees, manage large amounts of business data, or simply need fast, reliable Internet access, Cox Business Services has the solution. Best of all, it's a scalable solution that can easily grow with your needs in the future.*

How your business benefits from Cox Business Internet service

When your business runs with Cox Business Internet, you enjoy a host of benefits, including:

- **More productivity.** When you access the Internet through our hybrid fiber coax (HFC) network, you'll receive more robust two-way speeds for faster downloads, connections and ultimately, more efficient and reliable communications for your business.
- **More reliability.** You're assured of consistent, reliable data service when you need it because we own and maintain our own nationwide IP network, and we monitor it 24/7.
- **More customization.** Choose the connection that's right for your business from a variety of speeds up to 6.0 Mbps downstream, with easy upgrading available to ensure you're always up to speed.*
- **More access.** CoxMailSM web-based e-mail accounts are included as part of your Cox Business Internet service, allowing you access to important business communications from anywhere you have Internet access. And to help keep you protected, CoxMail comes with Cox Anti-Spam and Anti-Virus technology. We take care of all updates, so you'll always have the most advanced protection working for you.
- **More cost-effectiveness.** Easy scalability means you're getting all the technology and speed you need at a competitive rate.
- **More convenience and consistency.** Your Cox Business Internet connection is Always-On, so you can avoid the hassles and expense of extra phone lines and dial-up service. And unlike DSL you'll get more consistent service, regardless of your proximity to our facilities.
- **Added services.** Get just what you need with additional Internet services such as web hosting, domain name registration, Virtual Private Networking (VPN) service and more. Plus, a vanity domain for your business-class e-mail is also available so that your business is immediately recognized on the web.
- **Local customer care team.** With Cox Business Internet service you enjoy the added benefit of a local, dedicated group supporting your business with skillful, knowledgeable and helpful service.

Cox Business Internet package options for your business*

| | Cox Business Internet Packages |
|--------------------------------------|---|
| Speeds | 768 Kbps ⇄ 256 Kbps ⇄ 1.5 Mbps ⇄ 384 Kbps ⇄ 3.0 Mbps ⇄ 512 Kbps ⇄ 4.0 Mbps ⇄ 768 Kbps ⇄ 6.0 Mbps ⇄ 768 Kbps ⇄ 6.0 Mbps ⇄ 1.0 Mbps ⇄ 1.5 Mbps ⇄ 1.5 Mbps ⇄ Preferred Home Office (4.0 Mbps ⇄ 512Kbps ⇄) Premier Home Office (5.0 Mbps ⇄ 768Kbps ⇄) |
| Installation | On-site installation by professional technicians |
| IP Addressing* | 1 Dynamic or Static IP provided with service. Up to 8 addresses available with the standard offering. |
| Blocks of IP Addresses | Available in blocks of 16, 32 and 64 ¹ |
| E-mail Accounts | 5 CoxMail business-class addresses included; supports POP, web-based access, SSL, mail forwarding, and mailbox administrator. |
| E-mail Storage Space | 50 Mb storage space included; additional storage optionally available |
| Anti-Spam and Anti-Virus | Available on all CoxMail accounts |
| Mass Mailing Availability | Yes, registration required |
| Domain Name Hosting | Hosting of 1 domain included |
| Domain Name Registration | Available option |
| Server Hosting | Ability to host your own web, e-mail, and ftp servers |
| Web Hosting | Business-class web hosting packages available |
| Managed VPN Service | Available option |
| Managed Router Service | Available option |
| Business-Class Support | Local, dedicated customer care, and 24/7 network monitoring provided |
| Mean Time To Repair | 30-minute response time with 4-hour local resolution |
| Customized Billing | Yes |
| 30-Day Satisfaction Guarantee | Yes |

¹Three IP addresses within each block have predetermined assignments. Therefore, there are only 13, 29 and 61 usable addresses in each block.

*Services and features not available in all areas and package options vary by market. Top tier and symmetrical tier not available in all markets. Optional services may require additional service fees, equipment fees, and contract requirements. Rates and speeds vary by market. On-site service calls are typically limited to normal business hours. Equipment installed by Cox may vary and installation of networks, Ethernet cards or LAN wiring is not included. Dynamic IP address will be assigned unless a static IP is requested. Actual modem speeds vary. Number of users and network management needs may require Cox to modify upstream and/or downstream speeds. Cox cannot guarantee uninterrupted or error-free Internet service. Early termination liabilities apply. Other restrictions apply. ©2005 Cox Communications, Inc. All rights reserved.



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