



## Why you should choose Cox Business Internet service

*If your business is looking for a cost-effective, broadband data solution that's fast and reliable, look to Cox Business Internet.<sup>SM</sup> With a full range of bandwidths and prices available, Cox Business Internet service can fit the specific needs of your business and help you operate with greater efficiency. Whether you're a small, growing business or a large, established enterprise, Cox Business Internet can help you communicate, research, download and transfer data with confidence and ease. We have proven expertise in a wide range of industries and specific applications. And we offer a host of business-grade features, from Anti-Spam/Anti-Virus protection and a choice of either Dynamic or Static IPs, to business-class e-mail and more. So if you need to host a server, upload or download large files, connect remote offices and employees, or manage large amounts of business data, Cox Business Services has a scalable solution for you.*

## How your business benefits from Cox Business Internet service

When your business runs with Cox Business Internet, you enjoy a host of benefits, including:

- **More productivity.** When you access the Internet through our hybrid fiber coax (HFC) network, you'll receive more robust two-way speeds for faster downloads, connections and ultimately, more efficient and reliable communications for your business.
- **More reliability.** You're assured of consistent, reliable data service when you need it because we own and maintain our own nationwide IP network, and we monitor it 24/7.
- **More access.** CoxMail<sup>SM</sup> web-based e-mail accounts are included as part of your Cox Business Internet service, allowing you access to important business communications from anywhere you have Internet access. And to help keep you protected, CoxMail comes with Cox Anti-Spam and Anti-Virus technology. We take care of all updates, so you'll always have the most advanced protection working for you.
- **More convenience and consistency.** Your Cox Business Internet connection is Always On, so you can avoid the hassles and expense of extra phone lines and dial-up service. And unlike DSL, you'll get more consistent service regardless of your proximity to our facilities.
- **More flexibility and customization.** Choose what makes sense for your business, including the speed of service, static and/or dynamic IPs, the number of IP blocks and the number of e-mails. See back for all the details. And with just one simple call, you can make changes to your service at any time. Plus, in most markets our optional Wireless Transport solution can provide a secure, short-range aerial solution to areas not previously serviceable.\*
- **More cost-effectiveness.** Easy scalability means you're getting all the technology and speed you need at a competitive rate.
- **Added services.** Get just what you need with additional Internet services such as web hosting, domain name registration, Virtual Private Networking (VPN) service and more. Plus, a vanity domain for your business-class e-mail is also available so that your business is immediately recognized on the web.\*
- **Local customer care team.** With Cox Business Internet service you enjoy the added benefit of a local, dedicated group supporting your business with skillful, knowledgeable and helpful service.

## Cox Business Internet package options for your business

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| <b>Speeds</b><br><br><i>Speeds all the way up to 15.0Mbps downstream</i> | 2.0Mbps ⇅ 384Kbps ⇅<br>4.0Mbps ⇅ 512Kbps ⇅<br>7.0Mbps ⇅ 768Kbps ⇅<br>10.0Mbps ⇅ 1.0Mbps ⇅<br>12.0Mbps ⇅ 1.5Mbps ⇅<br>15.0Mbps ⇅ 2.0Mbps ⇅<br>Home Office Premier 7.0Mbps ⇅ 512Kbps ⇅<br>Home Office Premier 12.0Mbps ⇅ 1.0Mbps ⇅ |
| <b>Installation</b>  | On-site installation by professional technicians.  |
| <b>IP Addressing</b>   | 1 Dynamic or Static IP provided with service. Up to 8 addresses available with the standard offering.  |
| <b>Blocks of IP Addresses<sup>1</sup></b>                                | Available in blocks of 16, 32 and 64.  |
| <b>E-mail Accounts</b>   | 10 CoxMail business-class addresses included; supports POP, web-based access, SSL, mail forwarding, and mailbox administrator.   |
| <b>E-mail Storage Space</b>  | 1GB storage space and up to a 15MB maximum message size included.  |
| <b>Anti-Spam and Anti-Virus</b>  | Available on all CoxMail accounts.   |
| <b>Mass Mailing Availability</b>   | Yes, registration required.  |
| <b>Domain Name Hosting</b>   | Hosting of 1 domain included.  |
| <b>Domain Name Registration</b>  | Available option.  |
| <b>Server Hosting</b>  | Ability to host your own web, e-mail, and ftp servers.   |
| <b>Web Hosting</b>   | Business-class web hosting packages optionally available.  |
| <b>Managed VPN Service</b>   | Available option.  |
| <b>Managed Router Service</b>  | Available option.  |
| <b>Optional Wireless Transport Solution<sup>2</sup></b>                  | A full-featured secure Cox Business Internet solution using wireless (microwave) technology where wired service is not feasible. Available in select markets on an individual-case basis.  |
| <b>Business-Class Support</b>  | Local, dedicated customer care, and 24/7 network monitoring provided.  |
| <b>30-Day Satisfaction Guarantee<sup>3</sup></b>                         | Yes  |

<sup>1</sup>Three IP addresses within each block have predetermined assignments. Therefore, there are only 13, 29 and 61 usable addresses in each block.

<sup>2</sup>Wireless Transport not available in all areas. If Cox is delivering services via wireless network facilities and there is signal interference with such service, Cox may terminate this Agreement if Cox cannot resolve the interference by using commercially reasonable efforts.

<sup>3</sup>30-day Satisfaction Guarantee period begins from date of installation and entitles customer to a refund of installation fees, modem rental fees and the first month's service fees including taxes and fees. Refund excludes new service activations requiring construction or installation costs incurred by Cox in excess of \$300. Any Cox equipment rented or used by customer must be returned to Cox prior to any refunds or credits being issued.

\*Services and features not available in all areas and package options vary by market. Home Office Preferred and Premier service available to residential locations only. Optional services may require additional service fees, equipment fees, and contract requirements. Rates and speeds vary by market. On-site service calls are typically limited to normal business hours. Equipment installed by Cox may vary and installation of networks, Ethernet cards or LAN wiring is not included. Dynamic IP address will be assigned unless a static IP is requested. Actual modem speeds vary. Number of users and network management needs may require Cox to modify upstream and/or downstream speeds. Cox cannot guarantee uninterrupted or error-free Internet service. Early termination liabilities apply. Other restrictions apply. ©2007 Cox Communications, Inc. All rights reserved.