

High-speed  
Internet  
including  
wireless LAN

## Cox Business Internet

A fast, reliable, cost-effective Internet solution



### Why you should choose Cox Business Internet service

For a cost-effective, broadband data solution that's fast and reliable, look to award-winning Cox Business Internet.<sup>SM</sup> We offer a full range of bandwidths and prices to fit the specific needs of your business. Whether you're a small, growing business or a large, established enterprise, Cox Business Internet can help you communicate, research, download and transfer data with confidence and ease. We have proven expertise in a wide range of industries and specific applications. And we offer a host of business-grade features, from Anti-Spam/Anti-Virus protection and a choice of either Dynamic or Static IPs, to business-class e-mail and more. Plus, you can always bundle Cox Business Internet with Cox Digital Telephone<sup>®</sup> for even greater business efficiencies. So if you need to host a server, upload or download large files, connect remote offices and employees, or manage large amounts of business data, Cox Business has a scalable solution for you.

### How your business benefits from Cox Business Internet service

Choose Cox Business Internet, and you'll experience the benefits of our recognized business Internet service, including:

- **More productivity.** When you access the Internet through our hybrid fiber coax (HFC) network, you'll receive more robust two-way speeds for faster downloads, connections and ultimately, more efficient and reliable communications for your business.
- **More reliability.** You're assured of consistent, reliable data service when you need it because we own and maintain our own nationwide IP network, and monitor it 24/7.
- **More access.** CoxMail<sup>SM</sup> web-based e-mail accounts give you access to important business communications from anywhere you have Internet access. And to help keep you protected, CoxMail comes with Cox Anti-Spam and Anti-Virus technology. We take care of all updates, so you'll always have the most advanced protection working for you.
- **More consistency.** Your Cox Business Internet connection is Always On, so you can avoid the hassles and expense of extra phone lines and dial-up service. And unlike DSL, you'll get more consistent service regardless of your proximity to our facilities.
- **More customization.** Choose the services and features that best fit your needs, from speed and IP addresses, to the quantity of IP blocks and e-mails. And with one call you can change your service at any time. Plus, in most markets our optional Wireless Transport solution can provide a secure, short-range aerial solution to areas not previously serviceable. And Wireless LAN service, giving your office a wireless gateway to enable all the robust features and functionality of our wired solution.\*
- **More value.** Easy scalability means you're getting all the technology and speed you need at a competitive rate.
- **Added services.** Include web hosting, domain name registration, Virtual Private Networking (VPN) service, plus a vanity domain for your business-class e-mail.\*
- **More convenience.** Bundle your Internet service with Cox Digital Telephone and enjoy more value, plus more convenience with one bill for all your services, and one local team of knowledgeable, friendly experts assisting you.
- **Local customer care team.** With our Cox Business Internet service you enjoy the added benefit of a local and experienced sales team and customer care, dedicated to supporting your business with skillful, knowledgeable and helpful service.



<b>Speeds</b> Speeds to fit all your needs Download speeds up to 15.0Mbps and upload speeds up to 2.0Mbps Higher speeds also available	For details with speeds in your area visit: <a href="http://coxbusiness.com/products/data/businessinternet.html">coxbusiness.com/products/data/businessinternet.html</a>
<b>Installation</b>	On-site installation by professional technicians.
<b>IP Addressing</b>	1 Dynamic or Static IP provided with service. Up to 8 addresses available with the standard offering.
<b>Blocks of IP Addresses<sup>1</sup></b>	Available in blocks of 16, 32 and 64.
<b>E-mail Accounts</b>	10 CoxMail business-class addresses included (e.g., you@yourcompany.com); supports POP, web-based access, SSL, mail forwarding, and mailbox administrator.
<b>E-mail Storage Space</b>	1GB total storage space and up to a 15MB maximum message size included.
<b>Anti-Spam and Anti-Virus</b>	Available on all CoxMail accounts.
<b>Mass Mailing Availability</b>	Yes, registration required.
<b>Domain Name Hosting</b>	Hosting of 1 domain included.
<b>Domain Name Registration</b>	Available option.
<b>Server Hosting</b>	Ability to host your own web, e-mail, and ftp servers.
<b>Web Hosting</b>	Business-class web hosting packages available.
<b>Managed VPN Service</b>	Available option.
<b>Managed Router Service</b>	Available option.
<b>Wireless LAN<sup>2</sup></b>	An integrated modem and wireless gateway with built-in firewall that provides small to medium businesses with a wireless solution inside their premises.
<b>Optional Wireless Transport Solution<sup>3</sup></b>	A full-featured secure Cox Business Internet solution using wireless (microwave) technology where wired service is not feasible. Available in select markets on an individual-case basis.
<b>Business-Class Support</b>	Local, dedicated customer care, and 24/7 network monitoring provided.
<b>Service Level Agreements (SLA)<sup>4</sup></b>	Our industry-leading SLA demonstrates our commitment to providing your business with the highest level of service and support or we compensate your business.
<b>30-Day Satisfaction Guarantee<sup>5</sup></b>	Yes

<sup>1</sup>Three IP addresses within each block have predetermined assignments. Therefore, there are only 13, 29 and 61 usable addresses in each block.

<sup>2</sup>Wireless LAN not available in all areas. Cox cannot guarantee uninterrupted or error-free Internet service. Actual speeds may vary since available bandwidth is shared between users and type of uses.

<sup>3</sup>Wireless Transport not available in all areas. If Cox is delivering services via wireless network facilities and there is signal interference with such service, Cox may terminate this Agreement if Cox cannot resolve the interference by using commercially reasonable efforts.

<sup>4</sup>For more information about the SLA please contact your local Cox Business representative.

<sup>5</sup>30-day Satisfaction Guarantee period begins from date of installation and entitles customer to a refund of installation fees, modem rental fees and the first month's service fees including taxes and fees. Refund excludes new service activations requiring construction or installation costs incurred by Cox in excess of \$300. Any Cox equipment rented or used by customer must be returned to Cox prior to any refunds or credits being issued.

\*Services and features not available in all areas and package options vary by market. Home Office Preferred and Premier service available to home-based business locations only. Optional services may require additional service fees, equipment fees, and contract requirements. Rates and speeds vary by market. On-site service calls are typically limited to normal business hours. Equipment installed by Cox may vary and installation of networks, Ethernet cards or LAN wiring is not included. Dynamic IP address will be assigned unless a static IP is requested. Actual modem speeds vary. Number of users and network management needs may require Cox to modify upstream and/or downstream speeds. Cox cannot guarantee uninterrupted or error-free Internet service. Early termination liabilities apply. Other restrictions apply. ©2008 Cox Communications, Inc. All rights reserved.